

- General Ledger
- servicenow
- Navigator
- Other sources

“ Cost of top 50 Apps\* ”



- Apps
- Services

**Fast track**  
Phase 1 - 6 weeks  
High level Apps TCO

Q3 Phase 1

“ Labour impact of Apps\* ”

- Labour
- Spend
- Vendors
- IT Towers
- Projects



**Finance layer**  
Phase 2 - Dec 2015  
Aggregate IT Costs from the GL

Q4 Phase 2

“ Storage cost per App\* ”

- Cloud
- Infrastructure



**IT layer**  
Phase 3 - Jan 2016  
IT Infrastructure cost summary

Q1 3+ Phases

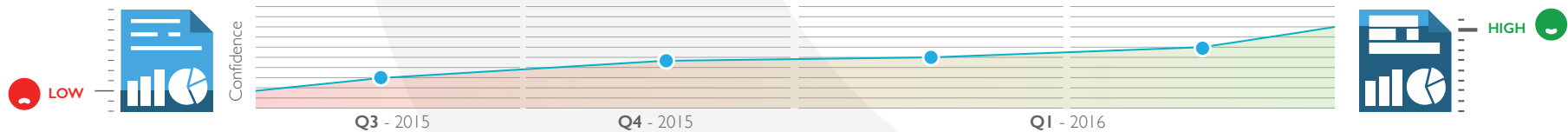
“ Business unit consumption of services\* ”

- Apps
- Services
- Business units



**Apps & Services**  
Phase 4 - March 2016  
Detailed App & Services TCO

\* Example outcomes



Legend

- Communication
- Training
- Processes
- Reporting
- Operations
- Governance

Improve IT Efficiency & Effectiveness  
Understand How Utilization & Performance Correlate to Cost

